

# FAMILY INTEGRATED APPLICATION MANAGEMENT SYSTEM (iFAMS)

# For FAMILY JUSTICE COURTS

# USER GUIDE for General Public

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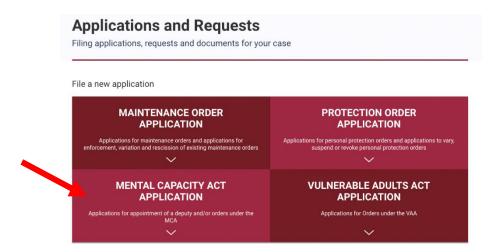
### Getting to iFAMS application webpage

a. Type in <a href="https://ifams.gov.sg/">https://ifams.gov.sg/</a> in URL

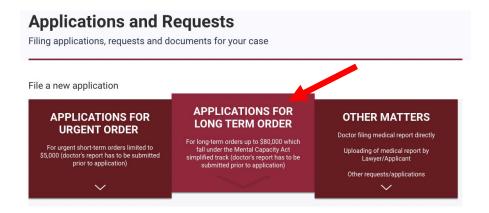
### **Detailed steps on filing iFAMS MCA application**

### **Step 1: Initial login**

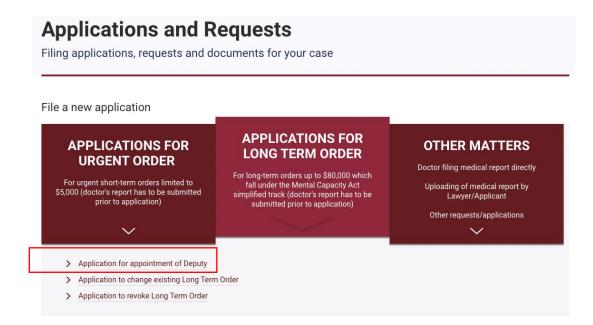
a. Click on "Mental Capacity Act Application".



b. Click on "Applications for Long Term Order".



c. Click on "Application for appointment of Deputy" and login via Singpass. Click "Proceed".



### **Step 2: Application Details**

For long-term orders, applicants are required to indicate whether there are 1 or 2 applicants filing as deputy and the powers requested from a list of checkboxes.

a. Once done, please check "No" for "Is there an existing order for the patient?" and click "Retrieve" to retrieve the submitted medical report from iFAMS

## **Application under the Mental Capacity Act** APPLICATION DETAILS Number of Applicants\* O1 02 Applicant's Identification No.\* P's Identification No. \* Yes O No Is there an existing order for the Patient?\* MR 2/2023 submitted by Dr TEST 1 on 24/05/2023 has been detected. \* I confirm that this Medical Report will be used for my Application. Medical Report Application Type\* The Applicant is seeking the following order:\* Do you need an order concerning P's bank accounts and related matters? Do you need an order concerning P's tax, employment and related matters? Do you need an order concerning arrangements for care services for P? Do you need an order concerning P's medical / dental treatment? Do you need other orders apart from those listed above? Do you need an order relating to applying for government benefits and assistance for Do you need an order concerning P's insurance policies and trust-related matters? < Cancel & Exit Previous Save As Draft

b. Please complete the rest of the details and proceed.

### Step 3: Applicant's and Patient's details

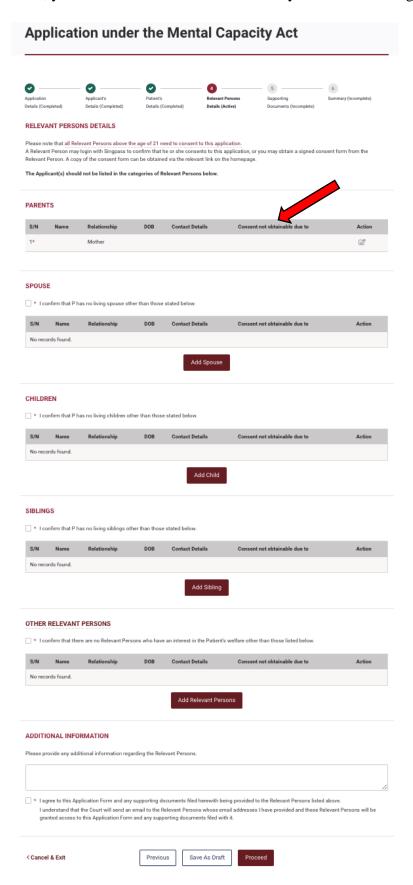
a. Fill in the necessary information for Applicant's details and Patient's details in the subsequent pages.

### **Step 4: Consent of relevant persons**

Please indicate all persons relevant to P, which includes all immediate family members as well as other Relevant Persons.

All persons listed on this page are required to submit their consent for the MCA

Application via Singpass (or Applicant submit Declaration of Service). If you are unable to obtain their consent, you will need to state the reasons why consent was not given as below.

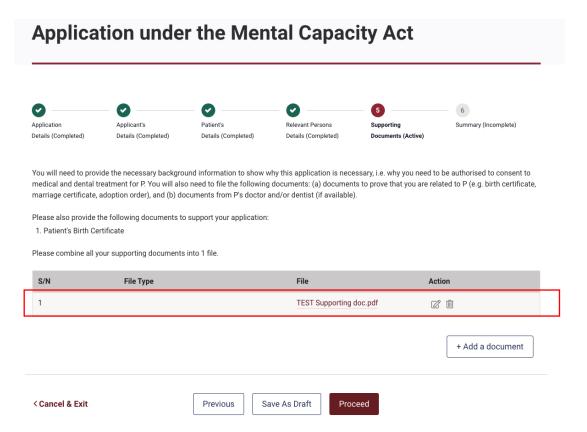


### **Step 5: Supporting documents**

- a. Please click on "Add a document" and select the appropriate category of document that you will be uploading.
- b. Select "Add files" and "Start Upload". Please ensure that it is 100% uploaded and save.



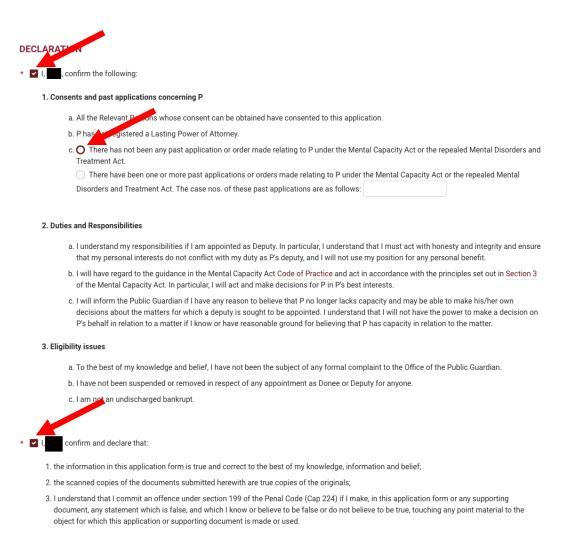
c. Please ensure that your file appears under "Supporting Documents" and proceed.



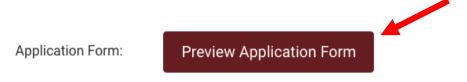
### **Step 6: Summary page**

You will be directed to "Summary" page to complete Declaration.

a. At the Declaration section, click on the checkboxes and ensure that one of the radio buttons is checked.



b. Before submitting, you may click on "Preview Application Form".

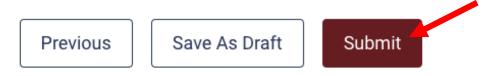


Please note that once the "Submit" button is clicked, the application will be submitted.

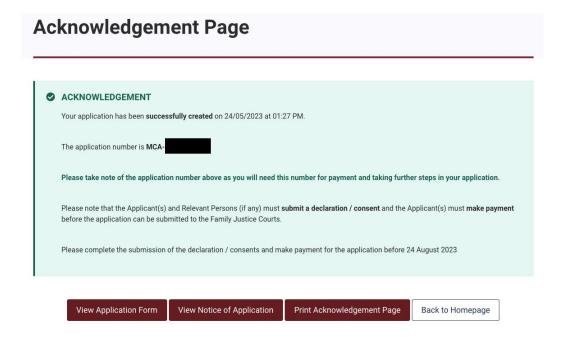
c. You will be directed to a pop-up window of a pre-generated pdf file with details of your application form.

|                             |                                 | IN THE FAMILY JUSTICE COURTS OF THE REPUBLIC OF SINGAPORE |                                  |  |               |         |
|-----------------------------|---------------------------------|---|----------------------------------|--|---------------|---------|
| APPLICATION FORM  APPLICANT |                                 |   |                                  |  |               |         |
|                             |                                 |   |                                  |  | Personal Part | iculars |
| NAME                        |                                 |   |                                  |  |               |         |
|                             | ID TYPE<br>NRIC                 | D.O.B (DD/MM/YYYY)  | NATIONALITY<br>Singapore Citizen |  |               |         |
| THE APPLIC                  | ANT IS THE - Fath               | ner of P  |                                  |  |               |         |
| Is the Applicar             | nt a Donee or Depu<br>person? : | ity No  |                                  |  |               |         |
| tor any other p             |                                 |   |                                  |  |               |         |
| Contact Infor               | mation                          |   |                                  |  |               |         |
| ADDRESS                     |                                 |   |                                  |  |               |         |
| EMAIL                       | MOBILE TEL NO                   |   |                                  |  |               |         |
|                             |                                 |   |                                  |  |               |         |
|                             |                                 |   |                                  |  |               |         |
| -                           |                                 |   |                                  |  |               |         |
|                             |                                 |   |                                  |  |               |         |
| '                           |                                 |   |                                  |  |               |         |
|                             |                                 |   |                                  |  |               |         |
| ·                           |                                 |   |                                  |  |               |         |
| ·                           |                                 |   |                                  |  |               |         |

d. Once verifying that no changes are to be made, you may click "Submit".



e. You will be directed to "Acknowledgement Page".



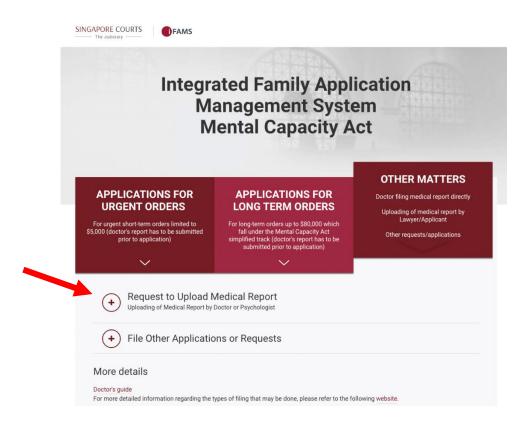
f. Once you have reached this point, your Application of Long-Term Order has been submitted.

### Other steps to take note:

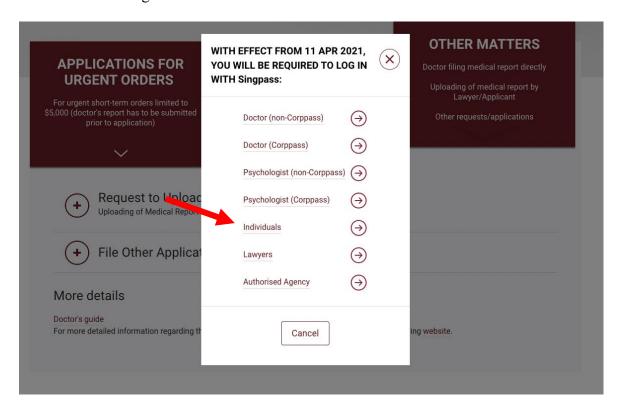
1. Submission of Doctor's Medical report - Hardcopy

Applicants who have a hardcopy of doctor's medical report can upload a copy via iFAMS following the steps below:

a. Click on "Request to Upload Medical Report".



### b. Click on "Login for Individuals"



- c. Upload the doctor's medical report and ensure that the document is 100% uploaded before submitting.
- d. You will be notified via email once the medical report is accepted and proceed to file the application.

### 2. When there are 2 applicants:

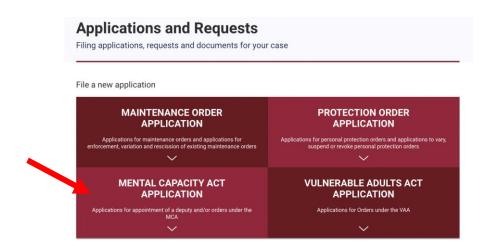
When an MCA Application is filed by 2 Applicants, both applicants (1<sup>st</sup> and 2<sup>nd</sup>) are required to perform declaration for the application.

The 1st Applicant could have done the declaration during the filing of the MCA application since declaration clauses are included within the application and confirmed by the Applicant before submission.

Hence there is no need to perform declaration for the Application unless the filing was made through an Authorized Agency or Counsel or there is a 2<sup>nd</sup> Applicant involved.

However, if Submission of Declaration still have to be done manually by the 2<sup>nd</sup> Applicant, please follow the next few steps:

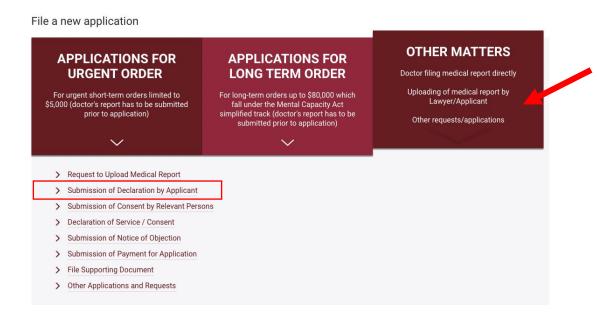
a. Click on "Mental Capacity Act Application".



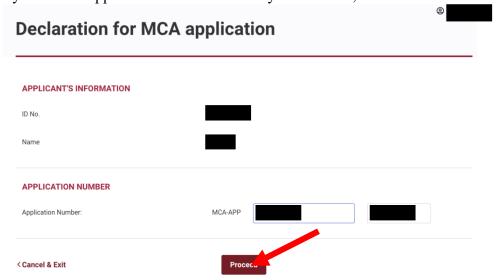
b. Click on "Other Matters". Next, "Submission of Declaration by Applicant".

### **Applications and Requests**

Filing applications, requests and documents for your case



c. Key in a valid application number manually. Once done, click "Proceed".



- d. You will be directed to MCA Declaration Page for Applicant to preview the application.
- e. Tick the checkboxes to confirm and submit the declaration.

# **Declaration for MCA application**



# APPLICATION DETAILS MCA-APP Application Number 24/05/2023 Application Date 1st Applicant Details 2nd Applicant Details Patient Details Application Form Preview Application Form DECLARAT I, confirm the following: 1. Consents and past applications concerning P a. All the Relevant Persons whose consent can be obtained have consented to this application. b. P has not registered a Lasting Power of Attorneys. c. There has not been any past application or order made relating to P under the Mental Capacity Act or the repealed Mental Disorders

### 2. Duties and Responsibilities

and Treatment Act.

- a. I understand my responsibilities if I am appointed as Deputy. In particular, I understand that I must act with honesty and integrity and ensure that my personal interests do not conflict with my duty as P's deputy, and I will not use my position for any personal benefit.
- b. I will have regard to the guidance in the Mental Capacity Act Code of Practice and act in accordance with the principles set out in Section 3 of the Mental Capacity Act. In particular, I will act and make decisions for P in P's best interests.
- c. I will inform the Public Guardian if I have any reason to believe that P no longer lacks capacity and may be able to make his own decisions about the matters for which a deputy is sought to be appointed. I understand that I will not have the power to make a decision on P's behalf in relation to a matter if I know or have reasonable ground for believing that P has capacity in relation to the matter.

### 3. Eligibility issues

- a. To the best of my knowledge and belief, I have not been the subject of any formal complaint to the Office of the Public Guardian.
- b. I have not been suspended or removed in respect of any appointment as Donee or Deputy for anyone.
- c. I am per an undischarged bankrupt.



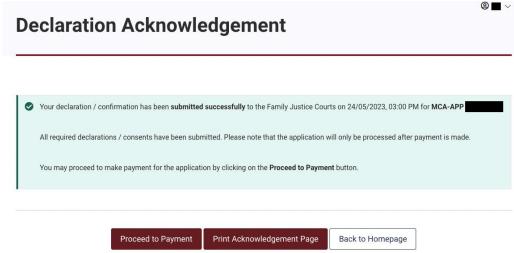
- $1. \ the information in this application form is true and correct to the best of my knowledge, information and belief;\\$
- 2. the scanned copies of the documents submitted herewith are true copies of the originals;
- 3. I understand that I commit an offence under section 199 of the Penal Code (Cap 224) if I make, in this application form or any supporting document, any statement which is false, and which I know or believe to be false or do not believe to be true, touching any point material to the object for which this application or supporting document is made or used.

| object for which this application or supporting doc | cument is made or used. |
|---|-------------------------|
| < Cancel & Exit                                     | Previous Submit         |

f. Before submitting, click on "Preview Application Form".

# Declaration for MCA application APPLICATION DETAILS Application Number MCA-APP Application Date 1st Applicant Details 2nd Applicant Details Patient Details Application Form Preview Application Form

- g. You will be directed to a pop-up window of a pre-generated pdf file with details of your application form.
- h. Once verifying that no changes are to be made, click "Submit".
- i. You will be directed to "Acknowledgement Page".

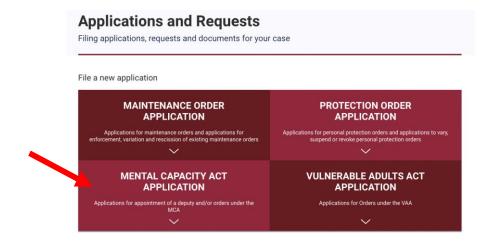


Once you have reached this point, your Declaration by Applicant has been submitted.

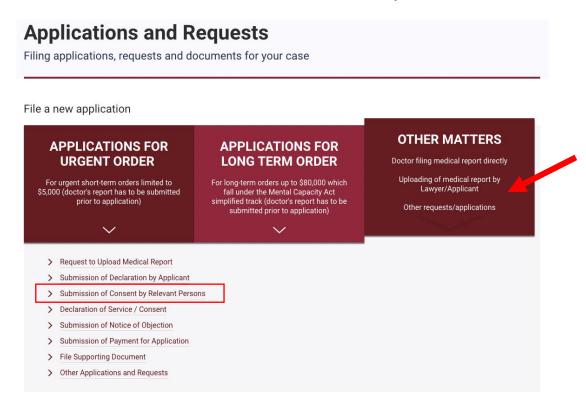
You may either proceed for payment or print the acknowledge page.

### 3. Submission of Consent of Relevant Person online

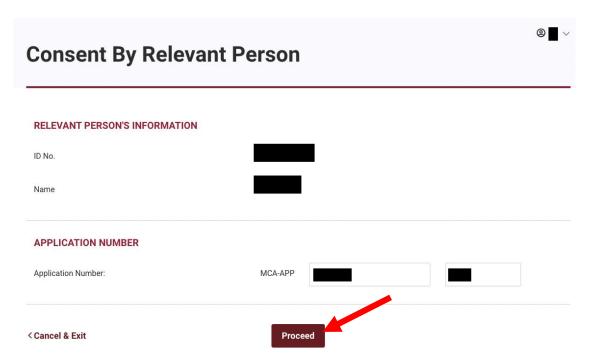
a. Click on "Mental Capacity Act Application".



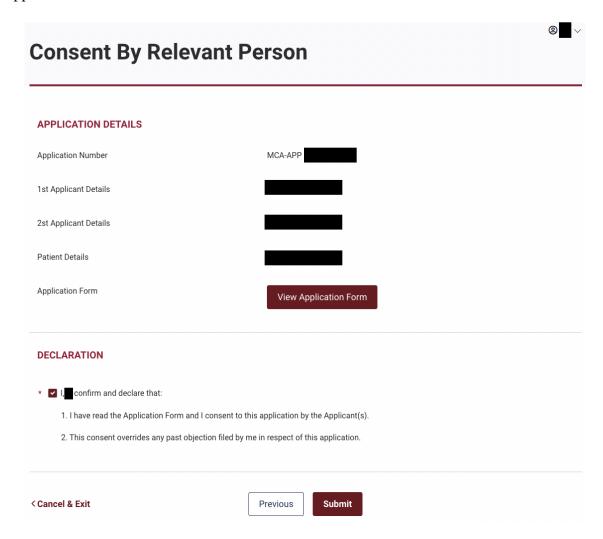
b. Click on "Other Matters". Next, "Submission of Consent by Relevant Persons".



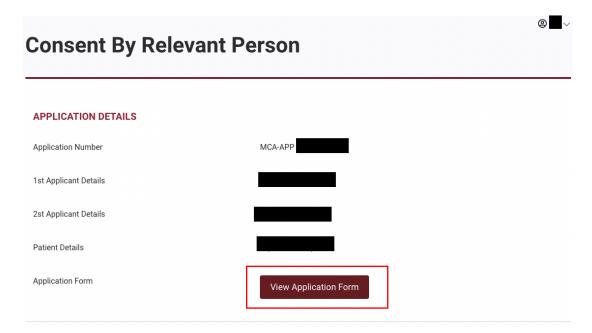
c. Key in a valid application number manually. Once done, click "Proceed".



You will be directed to Consent by Relevant Person Page for Applicant to preview the application.

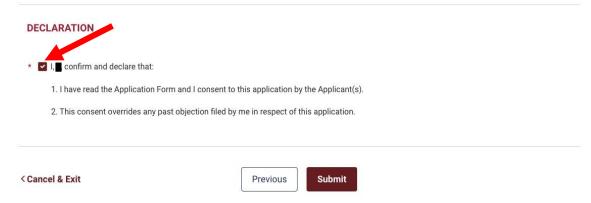


d. Click on "View Application Form" to preview the previously filed application.



You will be directed to a pop-up window of a pre-generated pdf file with details of your application form.

e. Next, tick the checkboxes to confirm and submit the declaration.



f. Once verifying that no changes are to be made, click "Submit".



You will be directed to "Acknowledgement Page".

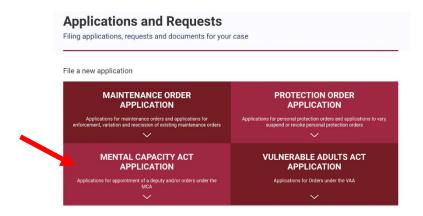


Once you have reached this point, your Consent by Relevant Person has been submitted.

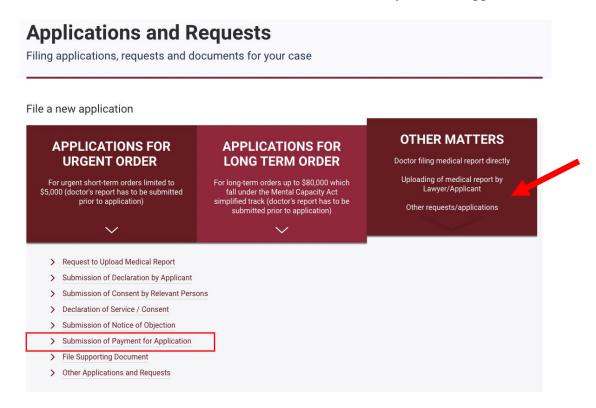
### 4. Payment for application

Once all consent and declaration all applicant(s) has been submitted, Applicant(s) will receive an Email and SMS notification to make payment.

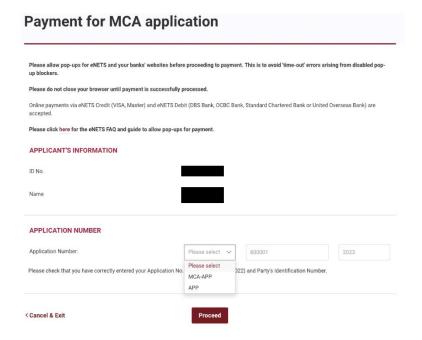
a. Click on "Mental Capacity Act Application".



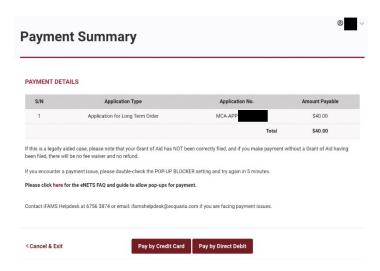
b. Click on "Other Matters". Next, "Submission of Payment for Application".



c. Choose either "MCA-APP" or "APP" for the Application Number. Key in a valid application number manually. Once done, click "Proceed".



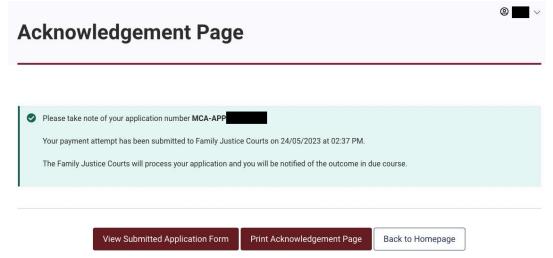
This page displays the payment summary for the MCA Application. Where an Application involves the submission of Declaration of Service or Submission of Affidavit by the Counsel, the corresponding fees will be displayed and totalled up for the user to pay.



d. Click to proceed to payment by credit or debit respectively.



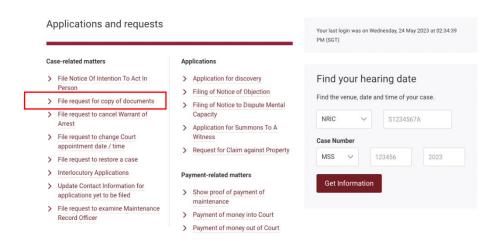
After completion of payment, user will be directed to Payment Acknowledgement page.



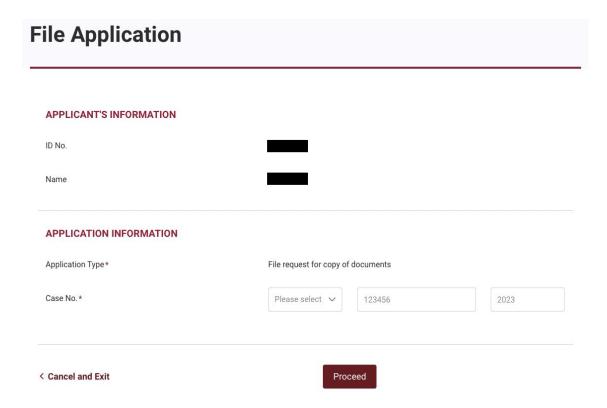
Once you have reached this point, your payment has been submitted.

### 5. Applying for Certified True Copy of iFAMS MCA order

a. Applicant selects "File Request for Copy of Documents" from Homepage under Other Applications and Requests.

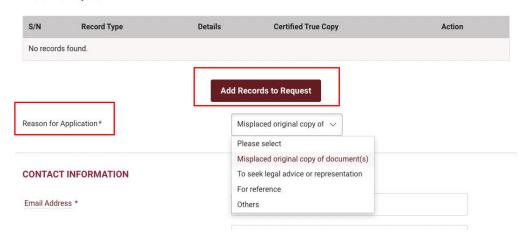


b. Please enter a valid case number and proceed.



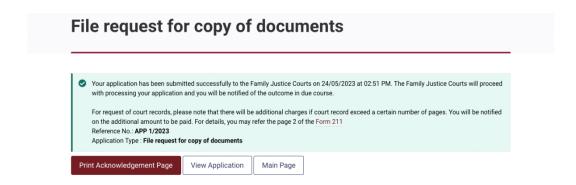
c. Applicant first selects Reasons for Application and then click "Add Records to Request" and save.

### RECORDS REQUESTED



d. Proceed to fill up the contact details and submits the application after verifying all the details at Summary Page.

After submission of application, the acknowledgement page with the corresponding application number and application type will be shown.



### **End**